Don't Hire Anyone Before You Ask These

10 Questions for Any Remodeler

A quick-reference guide for homeowners who want to know who is responsible, who carries the risk, and what will land on their plate.

Pro-Tip! Whoever you talk to, ask the same ten questions, and ask whether each answer is included in the price. Write down what you hear.

10 Questions to Ask Any Remodeler Before You Hire:

#1 Whose name goes on the permit?
The name on the permit is who's responsible for the work.

#2 Who orders the fixtures and materials?
Whoever orders them owns the mistakes and the returns.

#3 Where do deliveries go, and who checks them?
Damage found on install day can stop the crew.

#4 Who paints?
Ask whether painting is in the scope and the price.

#5 Who cleans up each day?
You may be living in the house while the work happens.

#6 Who's on site day to day?
One person should run the schedule and every trade.

#7 When will I know my final price?
Before construction starts, or when the project ends?

#8 What's included in that price?
Design, engineering, permits, selections, cleanup—in or out?

#9 Who pays for hidden conditions?
Ask how surprises behind the walls are handled and priced.

#10 Is the warranty in writing?
And who do you call when something needs attention?

Red Flags to Watch For

"We'll figure that out once we get started."

A price per square foot before anyone has seen your home

Nobody can tell you who will be on site

Good Answers Sound Like:

One name on the permit, one team, one point of contact

A fixed price before construction starts

What isn't included, written down

Want answers you can hold someone to?

Schedule a consultation with us. We'll walk you through how we answer all ten—before you sign anything.

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How Forward Answers

The Same Ten Questions

Every answer below is about Forward only. One team, one price, and one point of accountability from the first sketch to the final cleanup.

Pro-Tip! Bring page one to every conversation you have. The company that answers all ten without hesitating is the one that has done it before.

Our Answers:

#1 Whose name goes on the permit?

Ours. We pull every permit under our license, and we meet every inspector.

#2 Who orders the fixtures and materials?

We do, so we can check every item, handle returns, and stand behind the install. You still get trade pricing through us.

#3 Where do deliveries go, and who checks them?

Our warehouse. Every box is opened and inspected when it arrives—not on install day in your kitchen.

#4 Who paints?

We do. Painting is in the scope of work and managed by our team.

#5 Who cleans up each day?

Our crew. Daily cleanup, floor protection down, and a final cleaning before you move back in.

#6 Who's on site day to day?

A Forward lead, with every trade scheduled and managed. One person runs your project, and you get a Friday update every week.

#7 When will I know my final price?

Before construction starts. You approve one fixed price at the end of Design and Price.

#8 What's included in that price?

Design, engineering, permits, selections, materials, labor, painting, cleanup, and our written warranty. The short list of what isn't included is written down, too.

#9 Who pays for hidden conditions?

Before we start, we walk you through what could be hiding in a home like yours and set an allowance for it. If something turns up, you see options and a price before we go on.

#10 Is the warranty in writing?

Yes. And when something needs attention, you call the same company—and someone here already knows your project.

What Stays on Your List:

Make the design decisions that matter to you.

Approve your fixed price.

Confirm your choices at pre-install meetings.

Move back in.

What Stays on Ours:

Everything else—from the first meeting to after we're gone.

Bring us your project and we'll show you what would be on our list, and the short list on yours.

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